



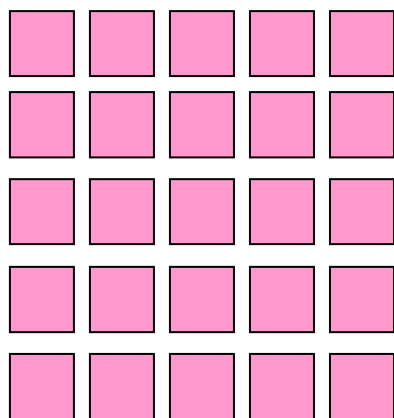
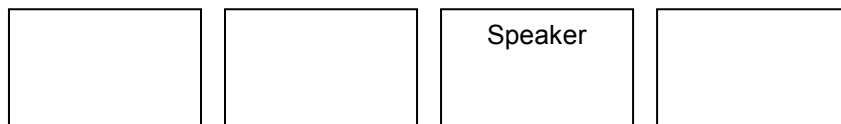
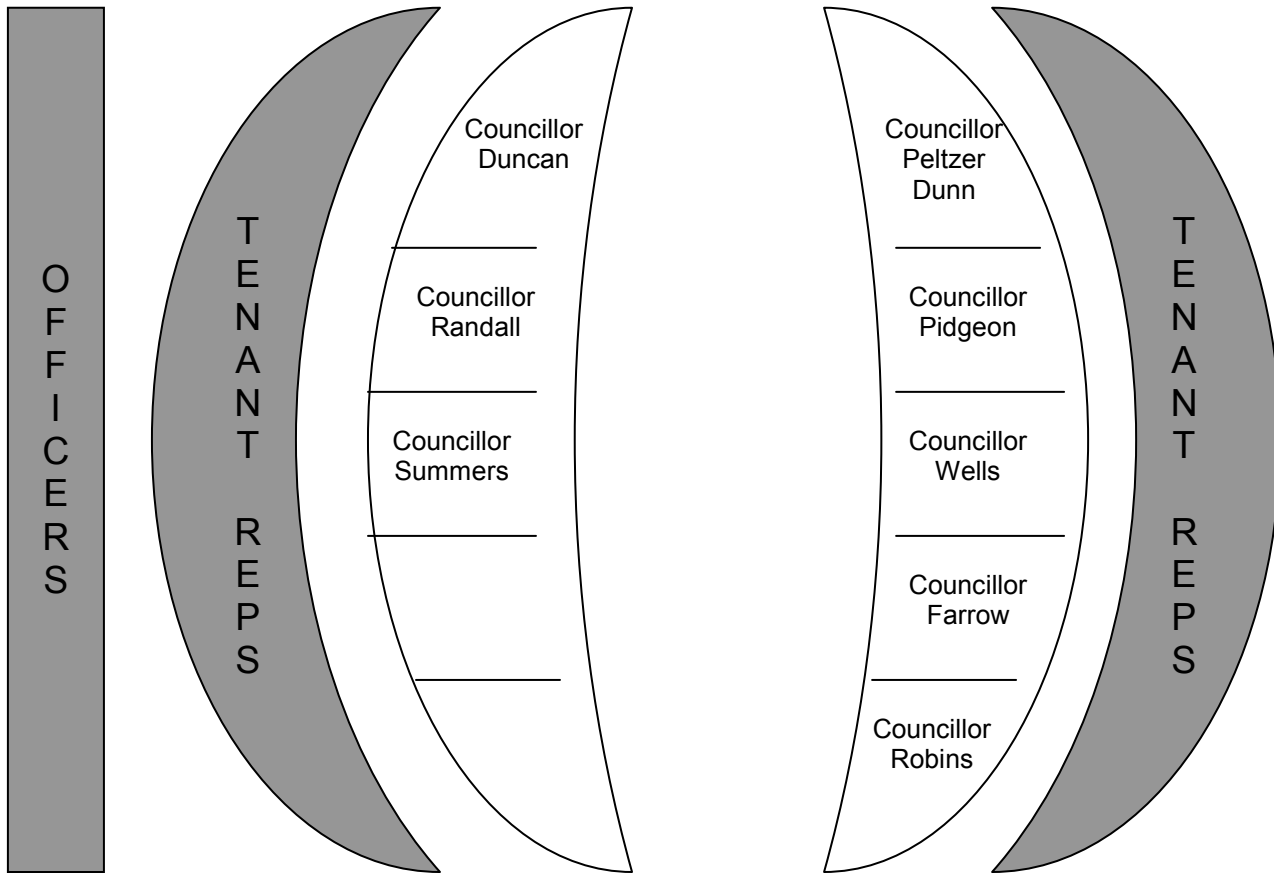
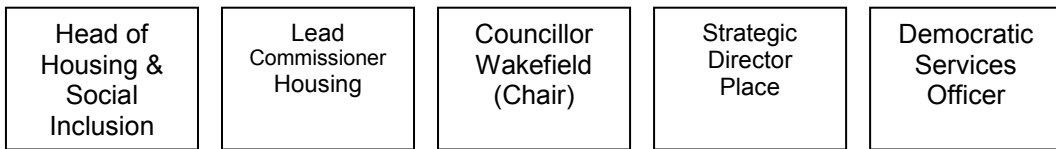
**Brighton & Hove
City Council**

Housing Management Consultative Committee

Title:	Housing Management Consultative Committee
Date:	26 September 2011
Time:	3.00pm
Venue:	Council Chamber, Hove Town Hall
Members:	Councillors: Wakefield (Chair), Duncan, Farrow, Peltzer Dunn, Pidgeon, Randall, Robins, Summers and Wells
Contact:	Caroline De Marco Democratic Services Officer 01273 291063 caroline.demarco@brighton-hove.gov.uk

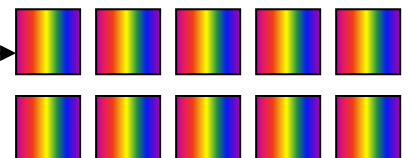
	The Town Hall has facilities for wheelchair users, including lifts and toilets
	An Induction loop operates to enhance sound for anyone wearing a hearing aid or using a transmitter and infra red hearing aids are available for use during the meeting. If you require any further information or assistance, please contact the receptionist on arrival.
	FIRE / EMERGENCY EVACUATION PROCEDURE If the fire alarm sounds continuously, or if you are instructed to do so, you must leave the building by the nearest available exit. You will be directed to the nearest exit by council staff. It is vital that you follow their instructions: <ul style="list-style-type: none">You should proceed calmly; do not run and do not use the lifts;Do not stop to collect personal belongings;Once you are outside, please do not wait immediately next to the building, but move some distance away and await further instructions; andDo not re-enter the building until told that it is safe to do so.

Democratic Services: Meeting Layout



Public Seating

Members in Attendance



Press



Tenant Representatives:

Ted Harman, Brighton East Area Housing Management Panel

David Murtagh, Brighton East Area Housing Management Panel

Trish Barnard, Central Area Housing Management Panel

Jean Davis, Central Area Housing Management Panel

Stewart Gover, North & East Area Housing Management Panel

Heather Hayes, North & East Area Housing Management Panel

Tina Urquhart, West Hove & Portslade Area Area Housing Management Panel

Beverley Weaver, West Hove & Portslade Area Housing Management Panel

Chris Kift, Hi Rise Action Group

Muriel Briault, Leaseholders Action Group

Colin Carden, Older People's Council

Tom Whiting, Sheltered Housing Action Group

Barry Kent, Tenant Disability Network

AGENDA

25. PROCEDURAL BUSINESS

- (a) Declaration of Substitutes - Where Councillors are unable to attend a meeting, a substitute Member from the same Political Group may attend, speak and vote in their place for that meeting.
- (b) Declarations of Interest by all Members present of any personal interests in matters on the agenda, the nature of any interest and whether the Members regard the interest as prejudicial under the terms of the Code of Conduct.
- (c) Exclusion of Press and Public - To consider whether, in view of the nature of the business to be transacted, or the nature of the proceedings, the press and public should be excluded from the meeting when any of the following items are under consideration.

NOTE: Any item appearing in Part 2 of the Agenda states in its heading either that it is confidential or the category under which the information disclosed in the report is exempt from disclosure and therefore not available to the public.

A list and description of the categories of exempt information is available for public inspection at Brighton and Hove Town Halls.

26. MINUTES OF THE PREVIOUS MEETING

1 - 12

Minutes of the meeting held on 5 September 2011 (copy attached).

27. CHAIR'S COMMUNICATIONS

28. CALLOVER

29. PETITIONS

No petitions have been received by the date of publication.

30. PUBLIC QUESTIONS

(The closing date for receipt of public questions is 12 noon on 19 September 2011)

No public questions have been received by the date of publication.

31. DEPUTATIONS

(The closing date for receipt of deputations is 12 noon on 19 September

2011)

No deputations have been received by the date of publication.

- 32. LETTERS FROM COUNCILLORS** **13 - 14**
Policy Issues. Letter from Councillor Mears (copy attached).
- 33. WRITTEN QUESTIONS FROM COUNCILLORS**
No written questions have been received.
- 34. HOUSING IMPROVEMENT PROGRAMME UPDATE** **15 - 20**
Report of Strategic Director, Place (copy attached).
Contact Officer: Sam Smith *Tel:* 01273 291383
Ward Affected: All Wards
- 35. RESIDENT INVOLVEMENT STRATEGY** **21 - 56**
Report of Strategic Director, Place (copy attached).
Contact Officer: Ododo Dafe *Tel:* 29-3201
Ward Affected: All Wards
- 36. ESTABLISHING A TENANT SCRUTINY PANEL** **57 - 62**
Report of Strategic Director, Place (copy attached).
Contact Officer: Nick Hibberd *Tel:* 29-3756
Ward Affected: All Wards
- 37. CUSTOMER ACCESS PHASE 3 - CUSTOMER SERVICE & ACCESS STRATEGY FOR HOUSING & SOCIAL INCLUSION** **63 - 96**
Report of Strategic Director, Place (copy attached).
Contact Officer: Ododo Dafe *Tel:* 29-3201
Ward Affected: All Wards
- 38. ALLOCATIONS POLICY** **97 - 100**
Report of the Strategic Director Place & the Strategic Director People (copy attached).
Contact Officer: Sylvia Peckham, Verity Walker *Tel:* 293318, *Tel:* 01273 293130
Ward Affected: All Wards
- 39. HOME ENERGY EFFICIENCY INVESTMENT OPTIONS - INSTALLATION OF SOLAR PANELS TO COUNCIL OWNED HOMES** **101 - 110**
Report of the Strategic Director Place (copy attached).
Contact Officer: Martin Reid *Tel:* 29-3321
Ward Affected: All Wards

**40. HOUSING & SOCIAL INCLUSION PERFORMANCE REPORT
(QUARTER 1)**

111 - 118

Report of the Head of Housing & Social Inclusion (copy attached).

Contact Officer: Ododo Dafe

Tel: 29-3201

Ward Affected: All Wards

The City Council actively welcomes members of the public and the press to attend its meetings and holds as many of its meetings as possible in public. Provision is also made on the agendas for public questions to committees and details of how questions can be raised can be found on the website and/or on agendas for the meetings.

The closing date for receipt of public questions and deputations for the next meeting is 12 noon on the fifth working day before the meeting.

Agendas and minutes are published on the council's website www.brighton-hove.gov.uk. Agendas are available to view five working days prior to the meeting date.

Meeting papers can be provided, on request, in large print, in Braille, on audio tape or on disc, or translated into any other language as requested.

For further details and general enquiries about this meeting contact Caroline De Marco, (01273 291063, email caroline.demarco@brighton-hove.gov.uk) or email democratic.services@brighton-hove.gov.uk

Date of Publication - Friday, 16 September 2011